



BELIZE ELECTRICITY LIMITED

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January 1, 2020

BEL Statement to Caye Caulker Customers

Belize Electricity Limited sincerely regrets the crisis being experienced in Caye Caulker. We are conscious of the hardship that residents and businesses are enduring due to the power outages affecting the island. Our teams are working persistently to rectify this unfortunate situation at the earliest possible time.

Currently, teams of employees and suppliers of our generation units are working around the clock to normalize service to customers and visitors to the island.

The current situation at 6:30 p.m. today is that a portion of the southern end of the island has electricity, which is being supplied by one of the three generating units in operation. At 3:30 a.m. today, we lost one of the units due to a high demand for electricity on the system. Subsequently, this caused the third generation unit to trip due to overload. A fourth unit has been out of commission for the past four weeks due to a line fault that damaged the unit.

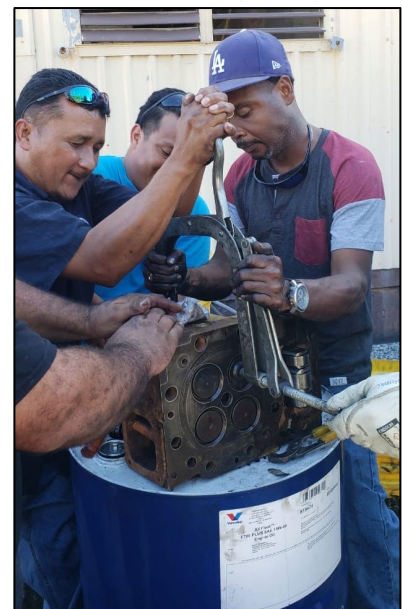
It is expected that repairs will be completed tonight and power will be restored in the early hours of tomorrow morning to the entire southern portion of Caye Caulker, which includes the area from the southern end to The Split. Power can only be restored to the area north of The Split when the demand for power can be maintained using two generation units, or when the third generation unit is functional.

We are in the process of sourcing replacement parts for the machines and expect to have the system back to normal by Friday, January 3.

We apologize for the difficulties that this situation has caused and assure customers that we are doing everything we can to restore normal service to Caye Caulker as soon as possible. We will provide updates as developments take place.



Caye Caulker (above)
BEL team repairing generation equipment (below)



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